**Features Implemented**

**1. CRUD Functionality**

* **Create, Read, Update, Delete**: Admins can manage customer records easily through a dynamic interface.
* All customer information is stored and displayed using a **connected database**, making the system fully dynamic.

**2. CKEditor Integration**

* Rich text editor (CKEditor) is used where necessary to improve content formatting, such as in messages or notes.

**3. Messaging System**

* Users can send messages directly from:
  + **Home Page**
  + **Contact Page**
* These messages are stored in the database and accessible via the admin panel.

**4. Admin Panel**

* A dedicated admin area with secure login.
* Admin can:
  + View and manage all customer data.
  + Read messages sent by users.
  + Use CRUD operations to manage database entries.

**Admin Login Details (Demo)**

* **URL**: <http://localhost:8000/admin/login>
* **Username**: john.doe@example.com
* **Password**: password123

**Missing / To Be Completed**

Here are the features that still need to be added or improved:

1. **Forgot Password Functionality**
   * A password reset option for users who forget their login credentials.
   * This usually includes:
     + “Forgot password?” link on the login page
     + Email verification or OTP
     + Password reset page
2. **Notifications**
   * Optional: Add real-time or email notifications for admins or users.
   * For example, notify the admin when a new message is received.
3. **User Roles & Access Control** (Optional Upgrade)
   * Currently, there's only admin access.
   * You can add roles like:
     + Regular User
     + Staff/Admin
   * Each role can have different permissions.
4. **Dark/Light Mode Switch** (UI Enhancement)
   * You can add a simple **theme switcher** for better user experience.
   * Use a toggle button to switch between light and dark themes using CSS or JavaScript.